Estimated Margin of Error: +/-3.1%

* indicates less than 0.5%

1. (T) First, do you have a library card?

Yes	59
No	41
Don't know/refused (VOL)	*

2. (T) Now, think about how many times during the past YEAR have you visited the public library or used public library services. How many times have you visited or used the public library _____: (READ AND RANDOMIZE)

   a. In person

One to five times	26
Six to ten times	8
Eleven to twenty-five times	13
Over twenty-five times	11
Not at all	42
Don't know/refused (VOL)	*
MEAN	***12.7***
MEDIAN	***2***

   b. By telephone

One to five times	9
Six to ten times	2
Eleven to twenty-five times	1
Over twenty-five times	1
Not at all	87
Don't know/refused (VOL)	1
MEAN	***1.1***
MEDIAN	***0***

c. By computer

One to five times	12
Six to ten times	4
Eleven to twenty-five times	3
Over twenty-five times	4
Not at all	77
Don't know/refused (VOL)	1
MEAN	***6.0***
MEDIAN	***0***

(2009 only) Now, thinking about your library use in the last 6 months, would you say your library use [INSERT A/B/C; ONLY ASK INTERACTIONS INDICATED IN Q2 - Q2=1-4] increased, decreased or stayed about the same?" (READ AND RANDOMIZE)

a. In person

Increased	19
Decreased	18
About the same	63
Don't know/refused (VOL)	1

b. By telephone

Increased	13
Decreased	10
About the same	74
Don't know/refused (VOL)	3

c. By computer

Increased	22
Decreased	13
About the same	63
Don't know/refused (VOL)	1

Academic Libraries (2009 only)

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	DK refused	NET Agree	NET Disagree
f. College and research libraries are an essential part of the learning community	73	23	3	1	1	95	4
g. College and research librarians are partners in educating students, offering new perspectives, developing curricula, and facilitating innovative research projects	53	36	5	3	3	89	8
h. College and research libraries connect useg useg e partners 532DC 5.077 0 Td( )TjEMC /P /MCID 29 >>d in90u	8	4					

School Libraries (2009 only)

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	DK refused	NET Agree	NET Disagree
k. School libraries are important because they give every child the opportunity to read and learn	84	13	1	2	*	96	3