

RESPONDING TO THE 2020 CENSUS IS EASY, SAFE, AND IMPORTANT

Easy: Households can respond [online](#), [by mail](#), or [in person](#) —
it only takes about 10 minutes.

Safe:

FOR ADDITIONAL RESOURCES ABOUT LIBRARIES
AND THE 2020 CENSUS, VISIT [www.libraryofcongress.gov/census](#) /

Share your library's Census story with the hashtag [#LibraryCensus](#)

HOW WILL ONLINE SELF-RESPONSE WORK?

Starting March 12, households can respond online at [2020.census.gov](#) —including from a smartphone or tablet. Respondents will input the unique code from their Census mailing, or else their street address.

The online questionnaire must be completed in one session; draft responses cannot be saved. There is no time limit to complete the form. However, for security purposes, if there is no activity for 15 minutes, the respondent will be logged out and need to start again. A confirmation page will be displayed after submission; there will not be an email or text message confirmation.

People can respond [online](#) or by [mail](#) in 13 languages: Arabic, Chinese (Mandarin and Cantonese), English, French, Haitian Creole, Japanese, Korean, Polish, Portuguese, Russian, Spanish, Tagalog, and Vietnamese.

HOW CAN LIBRARIES PREPARE?

To facilitate access to the online response option, libraries can:

- Train library staff about the 2020 Census: find resources at [2020.census.gov/libraries](#).
- Provide guest or “express” internet access without a library card number.
- Temporarily add or dedicate one or more devices for completing the census with <15-minute usage.
- Leave your Wi-Fi on in March and April when the library is closed.
- Ensure users can access [2020.census.gov](#) and [2020.census.gov/my2020](#) through the library’s firewall.
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